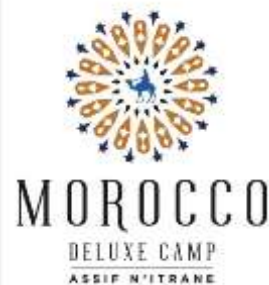


Morocco Deluxe Camp – Assif n’Itrane



Information Sheet

ARRIVAL TO MOROCCO DELUXE CAMP ASSIF n’ITRANE – Transfers provided:

Complimentary Merzouga – Camp Return Transfers: We provide a complimentary return transfer to Morocco Deluxe Camp Assif n’Itrane from the Merzouga area.

Meeting You in Merzouga: We can meet you at:

- ⊗ the Merzouga Afriquia Fuel Station,
- ⊗ our Merzouga admin office or
- ⊗ your Merzouga hotel/kasbah;

See our Driving & Arrival Information Sheet (attached).

Contact us to arrange your transfer:

- ⊗ **Telephone:** Call us on +212 (0)6 61 14 29 59 from landlines, mobile/cell networks or via WhatsApp or Skype internet call services.
- ⊗ **Internet Apps:** WhatsApp & Skype
- ⊗ **Email:** stay@MoroccoDeluxeCamp.com

Transfers from Other Locations: Transfers from locations outside of the Merzouga area are available on request – supplement applies. Please contact us for further details.

Staying in Merzouga the Night Before your Camp Stay: We will collect you from your hotel.

- Please email us the name and telephone contact details of your Merzouga hotel and we will advise you the time we will collect you from your Merzouga hotel.

Arriving to Merzouga the Day of your Camp Stay: We will meet you on arrival to Merzouga. If you are driving to Merzouga our Driving & Arrival Information Sheet (attached) provides directions to Merzouga. Our camp vehicle will then lead you to the parking area for the Morocco Deluxe Camp – Assif n’Itrane. Your vehicle will remain at the parking area and we will take you in our vehicle to the camp. Only our vehicles are permitted at the camp.

- ***Before the day of your arrival:*** please email us with your estimated time of arrival and a contact mobile telephone number, if available (yours or your drivers). For international numbers please advise if you are contactable via WhatsApp or Skype.

Let us know where you will be travelling from and we can assist you in working out your estimated arrival time.

- ***On the day of your arrival:*** if possible please telephone us before 2 pm to update us as to your estimated time of arrival to the pick-up point.

Your local driver/chauffeur will have a mobile phone. If you are self-driving and will not have access to a mobile phone or internet service please let us know.

Return Transfer to Merzouga: The return transfer to Merzouga village/hotels departs Morocco Deluxe Camp – Assif n'Itrane at 08.30 am. Estimated time of arrival to our parking area is approximately 09.00 am.

Complimentary Camel Ride into Camp: We offer all guests arriving to the camp a complimentary camel ride into the camp as a welcome gift. You will be led by one of our expert local Berber Camel Guides. No riding experience necessary. *Non-camel option available – see below.*

There is no charge for the camel ride and it is an atmospheric way to arrive to the camp but you will need to arrive to our Merzouga Meeting Point before the seasonal cut off time. We will advise you of the cut-off time for your specific arrival date. (Seasonal range is between 2 pm and 4 pm)

We will drive you through the lower Erg Chebbi sand dunes to Assif n'Itrane's Camel Ride Departure Point where you will meet your expert local Berber Camel Guide who will lead your sunset camel ride into Assif n'Itrane.

The camels are saddled and the ride is at an easy walking pace – the camels are led by and follow the walking pace of our Berber Camel Guide. No riding experience required. The ride is around 30 – 40 minutes long.

Camel rides must be pre-booked as they are subject to camel availability at the time of booking.

➤ *If you would like to take the camel ride into the camp please let us know as soon as possible.*

Non-Camel Ride Option: You can continue into the camp in our 4-wheel drive vehicle – you do not have to take a camel ride into the camp.

MEALS & BEVERAGES:

Meals: Dinner, breakfast and lunch are included for multi-night stays. Dinner and breakfast are included for single-night stays.

If you have specific dietary requirements please contact us to discuss your particular needs. We can accommodate requests for a variety of specific dietary needs (eg vegetarian) – at least 2 days' prior notice is essential.

Beverages: Water, tea and coffee are available at Morocco Deluxe Camp Assif n'Itrane (see below). Fruit juice is served with breakfast. Other drinks may be brought into the camp. We do not sell any beverages at the camp.

Water: A complimentary bottle of mineral water is provided in each deluxe tent each night.

Do not drink the camp's artesian water as it has not been treated to a potable standard.

Tea & Coffee: Complimentary tea is served on arrival, with all meals and at other times on request. Complimentary coffee is available with breakfast and at other times on request.

Alcohol: Alcoholic beverages may be brought into the camp for responsible, respectful enjoyment.

ELECTRICITY: The camp has its own 240 V solar energy generated electricity supply. We take no responsibility for any electrical devices you connect to the power supply.

PAYMENT: As the camp is located in an area without internet or reliable telephone connection, our booking conditions kindly call for pre-payment of all guest bookings 14 days in advance of arrival.

We will send you through an invoice for your stay with the details of your various payment options.

Payment Options: We accept payment via credit card, debit card, money transfer and PayPal.

In due course let us know which of the payment options you have selected.

SMOKING: All tents are strictly non-smoking (including e-cigarettes).

We are here to welcome you to our camp.

Cordialment,

Ounir Famille

Morocco Deluxe Camp – Assif n'Itrane

See next page for Diving & Arrival to Merzouga Information

Driving & Arrival To Merzouga*

Self-Driving to Merzouga: We will meet you wherever you prefer (contact us for further details):

- 📍 the Merzouga Afriquia Fuel Station located on the N13 road from Erfoud to Merzouga approximately 5 km before Merzouga village and is the only fuel station in the Merzouga area. (This is the quickest option as it is closer to the parking area for your vehicle);
- 📍 Merzouga village at our admin office; or
- 📍 your Merzouga kasbah/hotel if you are staying in Merzouga prior to coming to our camp.

***If you would like us to meet you at another location contact us to arrange your transfer – we can provide transfers from any location in Morocco (supplemental cost applies).**

Arriving to Merzouga by Chauffeur/Professional Local Driver: Clients arriving by a Chauffeur/Professional Local Driver can proceed directly to the Merzouga area hotel where the vehicle can be parked during your stay at the camp. **Contact us for further details.**



How to get to Merzouga:

- ⦿ *From Erfoud:* Take the R702 which passes through the centre of the village and out to the eastern village outskirts where the R702 turns south towards Merzouga. At the village of Hassilabied, the R702 joins the N13 into Merzouga. (This is a new sealed road and it may not appear on old maps/ out of date GPS maps.) This is the fastest route. The slower alternative is to take the N13 via Rissani to Merzouga.
- ⦿ *From Fes:* Take the N8 south toward Ifrane and Azrou. Just north of Azrou you turn onto the N13 which you follow all the way to Erfoud. At Erfoud you can continue south on the N13 or take the faster R702 road (see the Erfoud directions above)
- ⦿ *From Ouarzazate:* Follow the N10 east to Tinejdad. In Tinejdad you leave the N10 turning right onto the R702 you head east to Erfoud. Continue east on the R702. This road will take you into Erfoud, passes through the centre of the village and out to the eastern village outskirts where the R702 turns south towards Merzouga. At the village of Hassilabied, the R702 joins the N13 into Merzouga.
- ⦿ *From Zagora:* Take the N12 east to Risanni. At Risanni you turn right (south) onto the N13 and follow it south to Merzouga.

Contact us for further assistance

